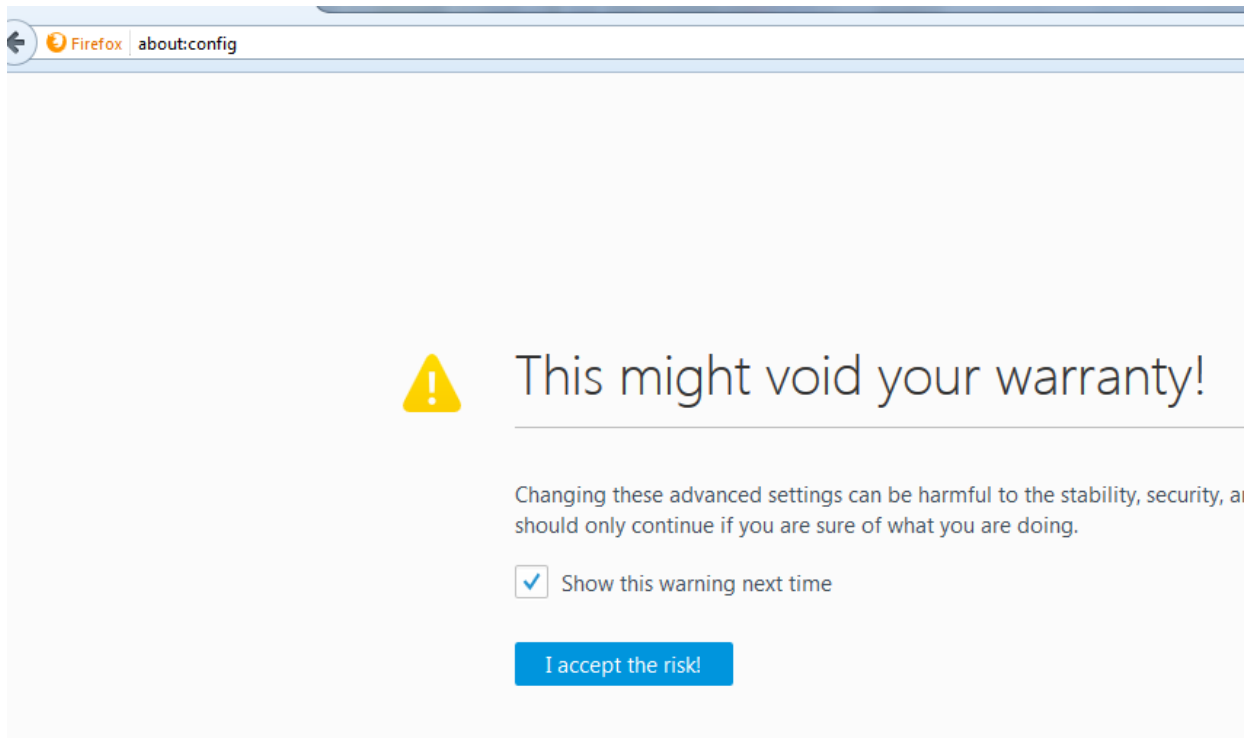
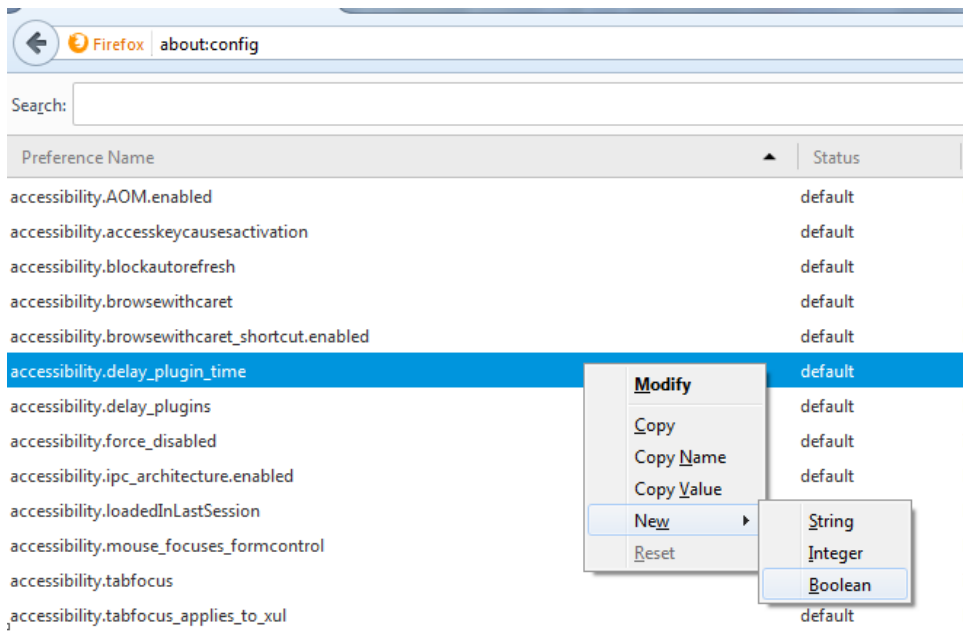

I'm sure some of your customers have already mentioned to you that Firefox doesn't work anymore with NPAPI after the latest update, Firefox 52, which means it will keep asking you to download the plugin but no cameras will show up.

Please follow these steps to enable NPAPI plugin again:

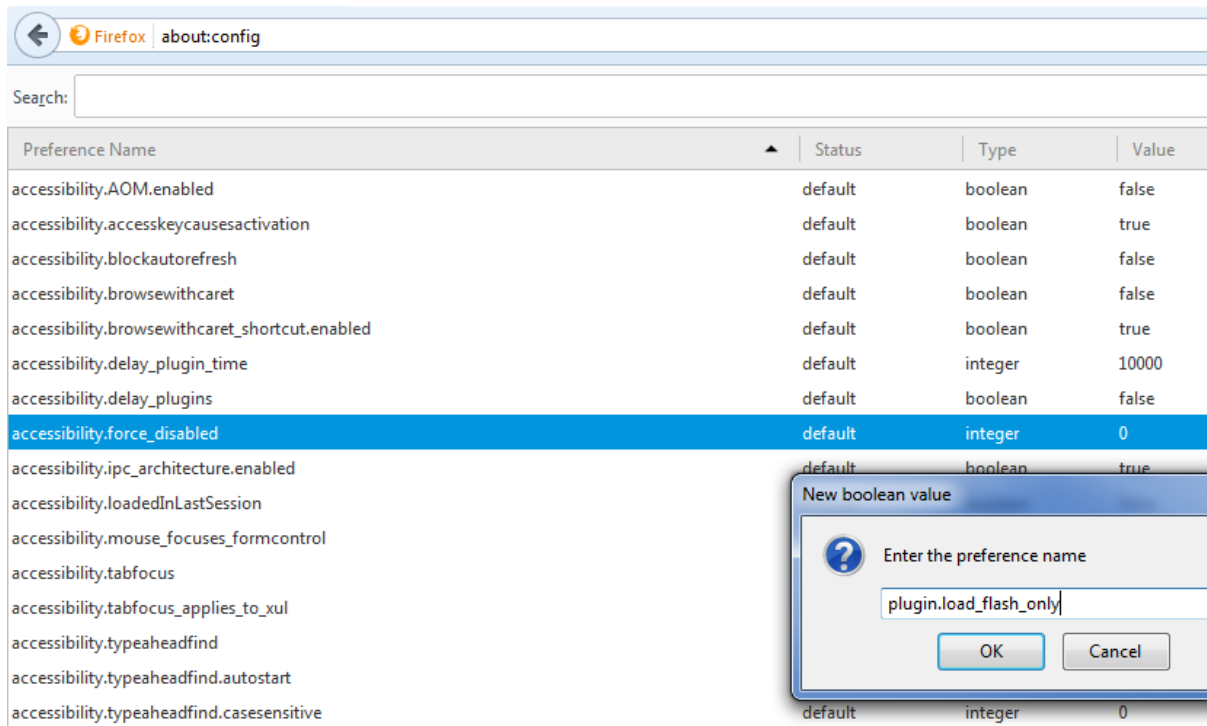
Type about:config into the URL of Firefox and click 'I accept the risk'

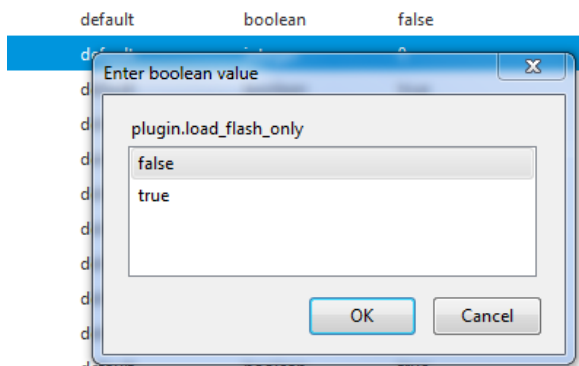


Right Click anywhere and click New->Boolean



The preference name is plugin.load_flash_only , click ok, then set it to false and click ok.





Restart Firefox and the DVR/NVR should work again.

Hope this helps, have a good weekend.